Innovation in Guiding

Iva Čaleta Pleša

Innovation and Sustainable Development of Special Interest Tourism Products April 5, 2016, hotel Panorama, Zagreb, Croatia

















What is Innovation?

- new idea, device or method
- the process of translating an idea or invention into a good service
- Innovation Union: EU strategy to create an innovation -friendly environment that makes it easier for great idea to be turned into products and service that will bring our economy growth and jobs
- European capital of Innovation _ Barcelona in 2015

















"Innovation is the ability of individuals, companies and entire nations to continuously create their desired future"

John Kao, Innovation Nation (2007)

















Traditional / Innovative

Is traditional city tour dead?

"... a new generation of sightseeing promises experiences that are exciting and innovative."

http://grouptravelleader.com/articles/ innovative-city-tours/

By Brian Jewell

















Innovation or experience

The concept of experiential guiding is defined as "guiding focused on tourists learning and self-development through activity involvement and personal experiences". It implies that tourists are not just present as passive observers; they can be active participants who learn about and experience the authenticity of a place.

Reference: Innoguide: A comparative analysis of guide training programmes in 8 participating countries/regions.

Authors: E. Pereira and R. Mykletun, University of Stavanger, Norway

O. Hoffmann and E. Horvati, Kodolanyi Janos University of Applied Sciences, Hungary

ISBN 978-90-8126-760-1 D/2012/5635/11-4

















Innovative tours or experiences

Columbus Food Adventures

Taco Truck Food Tour, Food Trucks Food Tour, Meat Lover's Food Tour, Breakfast Tour

http://columbusfoodadventures.com/



















The Thirsty Pedaler

"We use a 15-passenger bike that was custom built in Amsterdam," said co-owner Jennifer Benningfield. "There are 10 pedaling seats and five nonpedaling seats. We do two-hour pub crawls of downtown Louisville. Half of the time, the customers are pedaling, and half of the time, we take them into bars. They spend about 20 minutes in each bar."

WE ARE A 16 PASSENGER PEDALING PUBCRAWLER TAKING YOU TO THE HOTTEST BARS IN DOWNTOWN LOUISVILLE.
YOU PEDAL, WE DRIVE.

http://www.thethirstypedaler.com

















City Running Tours

Share your love of running with us as we share our city with you! Guided running tours for all runners:

VISITING RUNNERS
LOCAL RUNNERS
BUSINESS RUNNERS
MARATHON RUNNERS
FAMILY OF RUNNERS

SCHOOL GROUPS
COMPETITIVE RUNNERS
RECREATIONAL RUNNERS
BEGINNER RUNNERS
DISTANCE RUNNERS

http://www.cityrunningtours.com/

















Unseen tours – award winning walking tours of London A Social Enterprise working with homeless, ex-homeless and vulnerably housed Londoners.

Hazel – Tour guide

"Losing your home and family can happen to anyone"

http://sockmobevents.org.uk/

Hidden city tours – a ground breaking Barcelona based **social enterprise offering walking tours** of the gothic quarter.... with a difference. We exclusively employ and train up **guides who are homeless**.

http://www.hiddencitytours.com/

















Innoguide 2.0 – Guiding as a trigger for a more sustainable, diverse and exciting Europe! Stimulating innovation and entrepreneurship in the field of guiding

https://vimeo.com/144843702

















How to make an innovative tour?

- > Think and act like the anthropologist
- > Do the field research
- > Observe, question, listen
- communicate, participate, co_work
- > Ideas are everywhere

















Thank you! Hvala!

www.innoguidetourism.eu Innoguide.hr@gmail.com ivacaleta@gmail.com















